

THE UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE
The William States Lee College of Engineering
Engineering Management Program

Industrial and Technology Management Seminars

EMGT 6980

Dr. Gary Teng

5:30 pm – 6:20 pm, 10/4/04 (Monday)
Cameron Applied Research Center, Room 101

CMM - A Model for Process Improvement

Rob Wyatt
Vice President, Information Technology
Wachovia Corporation

Mr. Wyatt is a Vice President at Wachovia, serving as a process improvement specialist in the IT, eCommerce and Operations division. He has over 20 years experience in IT, including operations, systems development, project and program management, quality assurance and process improvement. Rob is an SEI authorized lead assessor for the Software CMM.

About the seminar:

This presentation will present an overview of the Software Engineering Institute's family of Capability Maturity Models, focusing on the elements that are required for an effective process. Attendees will gain an understanding of how the models may be applied to their discipline, and examine the premise that the quality of a product is dependent on the quality of the process used to create it.