

THE UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE  
The William States Lee College of Engineering  
**Engineering Management Program &  
Center for Lean Logistics and Engineered Systems**

## **Industrial and Technology Management Seminars**

EMGT 6980

Dr. Gary Teng

5:30 pm – 6:20 pm, 10/2/2006 (Monday)  
Engineering Research Building, Room 345

### **Engineering a Synchronized Supply Chain**

**Troy Pate**  
**District Engineering Manager, West Carolina**  
**UPS**

Mr. Troy Pate is district engineering manager for UPS's West Carolina District. He is currently responsible for all engineering functions including Industrial, Plant and Technology departments. He joined the company in 1984 as a part time hourly employee.

Troy began his career as a temporary part time employee loading and unloading trailers during UPS's peak season of 1983. He was later hired as a permanent employee working his way up through the company. During his 22 years at UPS he has been a package delivery driver, worked as an industrial engineer, managed hub sorting operations and managed package delivery operations. Before joining the West Carolina district as the engineering manager Troy worked in Southern California as a region service manager. Troy, his wife Stephanie and 3 daughters have been in Charlotte for two years.

A native of Salt Lake City, UT, Troy holds a bachelor's degree in finance from the University of Utah and a master's degree in finance and technology administration from Westminster College.