

THE UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE  
The William States Lee College of Engineering  
Engineering Management Program

## **Industrial and Technology Management Seminars**

EMGT 6980

Dr. Gary Teng

5:30 pm – 6:30 pm, 2/14/02 (Thursday)  
Cameron Applied Research Center, Room 101

### **Process Improvement in Utility Industry**

Donald B Blackmon  
Vice President, Power Delivery  
Duke Engineering & Services

Don Blackmon leads the DE&S Power Delivery Group and has 31 years of experience in the utility industry in business development, client service, marketing, project development and engineering through several Duke Energy companies.

Mr. Blackmon joined Duke Power in 1970 as an assistant engineer and has held a number of engineering and management positions during the ensuing years. He served as a Duke Power national accounts manager from 1995 to 1998; Duke Power director of business process improvement from 1991 to 1995; director of Duke/Fluor Daniel projects development and licensing from 1990 to 1991; Duke/Fluor Daniel executive marketing director; and executive marketing director of DE&S from 1982 to 1989. Prior to 1982 he performed siting and licensing studies and led the Duke Power efforts in environmental licensing for fossil fueled, hydroelectric and nuclear fueled generating facilities.

Mr. Blackmon graduated with a Bachelor of Science degree in civil engineering from The Citadel. He is a registered Professional Engineer in North Carolina and South Carolina and is a member of the American Society of Civil Engineers and the American Nuclear Society.